

CAMERON JOHNSON

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SUMMARY

Enterprise Systems Analyst transitioning into Identity & Access Management (IAM), with 3+ years supporting business-critical applications, governance, incident resolution, and technical teams. Hands-on experience implementing Microsoft Entra ID identity governance, JML lifecycle processes, RBAC, access reviews, and least-privilege controls. Currently pursuing Microsoft SC-300 certification.

TECHNICAL SKILLS

Identity & Access Management

- Microsoft Entra ID
- Identity Governance
- Joiner/Mover/Leaver (JML)
- Identity Lifecycle Management
- RBAC
- Least Privilege
- Access Reviews
- User & Group Administration

Tools

- ServiceNow
- Jira
- Confluence
- GitHub

IDENTITY & ACCESS MANAGEMENT PROJECTS

Microsoft Entra ID Identity Governance Implementation — Cashville Financial Group (CFG)

IAM / Identity Governance Project | 2026

- Architected a simulated enterprise IAM environment in Microsoft Entra ID for 25 identities, implementing role-based access control (RBAC), security groups, least-privilege permissions, and scoped administration using Administrative Units.
- Implemented and tested Joiner-Mover-Leaver (JML) scenarios, including attribute-based dynamic group membership, department-transfer access remediation, and contractor offboarding with account disabling and session revocation.
- Developed an access certification workflow supporting Approve, Revoke, and Needs Review decisions, reviewer comments, and audit evidence exports; documented configurations, test scenarios, and implementation results in GitHub.

EXPERIENCE

2025-Present

Nissan North America Inc.

Sr. Planner, NCAR/ICAR-X Service

- Supported enterprise digital platforms through stakeholder engagement, training initiatives, and operational process improvement.
- Analyzed platform usage data and user feedback to identify performance gaps, operational risks, and improvement opportunities.
- Collaborated with product, digital, and connected-services teams to support secure and scalable technology adoption across dealerships.

2022-2025

Nissan North America Inc.

Systems Analyst II

- Supported business-critical enterprise applications through incident investigation, troubleshooting, root-cause analysis, and cross-functional technical coordination.
- Translated business requirements into system requirements, workflows, use cases, and technical documentation supporting enterprise applications.
- Collaborated with application owners and technical teams to identify system risks, coordinate remediation, and support governance and operational continuity.

EDUCATION

Middle Tennessee State University
B.B.A – Marketing, May 2016

CERTIFICATIONS

Microsoft SC-300: Identity and Access Administrator — In Progress
Microsoft | Expected 2026